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News Release

For Immediate Release: June 25, 2018

Most City of Durham Offices Closed for Independence Day

Residents Asked to Note Changes in City-Provided Services & Programs

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed on Wednesday, July 4 in observance of Independence Day. Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency concerns may be directed to (919) 560-4600. Residents are asked to take note of the following changes in other City services and programs.

Solid Waste, Recycling, Yard Waste, and Bulky Item Curbside Collections

The <u>Solid Waste Management Department</u> will be closed on July 4. Collection for all services, including solid waste, recycling, yard waste and bulky items, will be delayed by one business day beginning July 4 (Wednesday collections will occur on Thursday and Thursday collections will occur of Friday). Curbside collections for yard waste and bulky items on July 6 will instead occur on July 9. The <u>Waste Disposal & Recycling Center</u>, Yard Waste Facility, and the Household Hazardous Waste Center will also be closed on July 4. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, visit the <u>department's webpage</u>.

Durham Parks and Recreation

<u>Durham Parks and Recreation</u> will close its administrative office, all recreation centers, all indoor rental sites, and City lakes on July 4. Outdoor pools, spraygrounds, and parks will be open as regularly scheduled on July 4. For more information, follow on Facebook, Twitter, or call (919) 560-4355.

GoDurham, GoDurham ACCESS, and Bull City Connector

GoDurham and GoDurham ACCESS operate under its Sunday-level service schedules on July 4, but administrative offices will be closed, and the <u>Bull City Connector</u> will not operate. For more information about GoDurham, follow on <u>Facebook</u>, <u>Twitter</u>, or call (919) 485-RIDE. For more information about GoDurham ACCESS, call (919) 560-1551. For more information about the Bull City Connector, follow on <u>Facebook</u>, <u>Twitter</u>, or call (919) 485-RIDE.

Water Management

Normal operating hours for the <u>Water Management Department</u> Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. <u>Water main break</u> and <u>sewer overflow</u> calls for service placed after-hours, on weekends, or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will take the report and dispatch on-call crews. For more information, follow on <u>Facebook</u> or <u>Twitter</u>.

Durham One Call

<u>Durham One Call</u> will be closed on July 4. Residents may submit a service request using the smartphone app available in the <u>Apple</u> and <u>Google Play</u> stores, complete and submit an <u>online service request</u> on the City's website, or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day. For information about the City's holiday

schedule and any other services that may be affected, contact Durham One Call at (919) 560-1200 between 8 a.m. and 5 p.m., Monday through Friday.

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